**TelKash Solutions- new tab**

Quick Reference Guide:

TWallet – is like a mobile banking account used to load and store funds. You can

Load funds from bank online, cash over counter, credit card or PayPal.

(prepaid top up cards will be available soon)

TRecarga - will allow you to credit prepaid mobile phones in minutes remotely to

our network of over 350 mobile operator partners in 90 countries

from your T-Wallet. i.e. want to recharge your mother’s cell that is in

Panama from the U.S.A, can be done in seconds through TRecarga.

TPago - will allow you to make bill payments to your country (USA, Panama etc)

billers such as cable, utilities and many others within the country, right

from your TPago. i.e. want to pay your cable bill or telephone bill

anywhere in your Country, this can be done through TPago.

TCard - is a prepaid MasterCard® which can be used anywhere MasterCard® is

accepted. This means ATM with Mastercard logo, you can withdraw cash.

You can also recharge your TWallet from any existing balance you have

on your TCard. This card can be requested within the application.

TRemit- is an online remittance platform, empowering the mobile user to act as

their own remittance agent, allowing them to send remittance anytime,

from anywhere. Our remittance service is integrated with several of our

licensed remittance partners.

TLoyalty – is a cash back loyalty program platform already linked to your

TWallet. The program partner is a well-established business with

5 years of operation and over 18 million current users in Europe.

TPOS – POS 5 terminal device with Android OS and TelKash App already

Installed with Loyalty Program for Merchants to scan QR code.

7 inch screen (POS-Point Of Sale).

TSmartphone – Telkash Smartphone with Android OS and Telkash App already

Installed with Loyalty Program for Merchant to scan QR code.

All todays Smartphone features included. Dual Sim Phone.

TWatch – TelKash Watch with Android OS and Telkash App already

installed with Loyalty Program link for Merchants to scan QR code.

Camera and Bluetooth capable.

**Helpful Tips**

Feel free to use your TWallet to pay your own bills, and if you have other friends and family with global prepaid mobile phone numbers, you may use them.

**Customer Feedback Form**

We look forward to your comments and suggestions. We will be using your valuable input to improve future generations of the TelKash Mobile Money solution. You can summarize in an email to: support@TelKash.com

In case of any inquiries, please feel free to mail or contact us at:

support@TelKash.com

We greatly appreciate your time and cooperation!

Sincerely,

The TelKash Team.

**How to Sign Up: -new tab**

Let’s Get You Started!

Set-up TRemit Account

You can do this by selecting the TRemit option from your TWallet main menu.

**This set-up is a one-time process.**

Please ensure the mailing address you register with is correct. If not, you can make corrections under your Preferences prior to submitting your remittance account request. Due to the importance of anti-money laundering compliance and fraud avoidance, during your remittaance account set-up, you will be asked to provide information designed to be answerable only by you as part of the identity verifcation process. Upon successfully completing your remittance account set-up, you will be taken to your remittance main menu, where you will now be able to add payment methods, set-up benefciaries and remit funds.

On your smart phone

Go to: Follow the registration process. This consists of providing your email, setting a password, providing basic personal information, and setup security questions — similar to mobile banking.

You Can Now Send Funds Abroad!

What can you do with your TelKash TWallet?

1. Pay bills. Pay Any mobile phone or Telkash member.

2. Send prepaid Air-time to any mobile phone in the world.

3. Use smartRemit to send funds internationally.

4. Request a prepaid MasterCard®.

5. Get Cash Back from Loyalty Programme

6. Be a Agent of Telkash.

7. Purchase New Smartphone, Iwatch or POS terminal.

**SECURITY- new tab**

Security and compliance are first and foremost.

You are empowered to ensure the safe handling of cardholder information at every step of the way. What makes Mobetize a highly reliable and secure platform is that it is supported by the **PCI Data Security Standard (PCI DSS)**. The PCI Security Standards Council offers this comprehensive standard to ensure the highest security during card data process. The context includes prevention, detection and appropriate reaction to security incidents.

TelKash along with Partners are also fully supports **OWASP**, an international open community dedicated to maintaining the safety and security of software and applications.

**COMPANY- new tab**

## TelKash shifts existing e-commerce to the mobile efficiently, ensuring a strong ROI for all stakeholders.

TelKash is a leading mobile commerce solutions for Telecom Operators and Payment Service Providers. Our smart solutions empower you to increase your ARPU, lower churn while improving customer retention worldwide with nearly no extra training or IT expenditures. TelKash solutions shifts existing e-commerce to the mobile efficiently and ensures a strong ROI for all stakeholders.

Mobetize Solutions is the single most innovative brand-able platform that implements secure and easy bill management, payments, recharge, domestic money transfers, international remittances, point of sale, loyalty program link, hardware supplier and various other marketing technologies all on a mobile device. We pride ourselves for being a global leaders in providing the most complete mobile solutions for both telecom operators and payment gateways.

**CONTACT US –new tab**

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**Careers and Become An Agent: new tab**

## Working at TelKash

TelKash is a global leading mobile commerce platform for Mobile Payment Service Providers. Our bank grade and carrier grade solutions address both the convergence of online and retail via mobile and integrates Mobile Financial Services (MFS) and loyalty to ensure a strong ROI.

Are you passionate about building technology that is utilized by businesses and consumers around the globe? Do you want to join a dynamic company that offers great opportunities to learn and grow? Are you a top performer who wants to work with some of the best in the business? If you feel you are a fit then please feel free to**contact us.**

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Plus what ever you recommend. Gracias.

Lawrence